

Product Safety Notice 24th June 2026

tickit® Sensory Blocks (product code:73281)



We have identified that the four sand-filled blocks that form part of the 73281 Sensory Blocks may contain trace levels of asbestos within the sand.

The sand is securely sealed in plastic cases within the wooden blocks and is not accessible under normal use. The exposure risk level is very low.

The current UK Health & Security Agency guidance for asbestos is zero tolerance. Therefore, as a precautionary measure, we are asking our customers to stop using the four sand-filled blocks immediately and follow the instructions below.

The safety notice only applies to the four coloured sand-filled blocks within the set – see image below:



All other blocks within the set are safe to use and are not affected by this notice

Follow the instructions below for details on returning the four sand-filled blocks and obtaining your replacements.

What you need to do:

Stop using the sand-filled blocks immediately and keep them out of the reach of children.

Do not throw the sand-filled blocks in the regular waste bin.

We will send a heavy duty bag so you can return the sand-filled blocks to us.

Once you receive the bag, place the sand-filled blocks in the heavy duty plastic bag and tape it securely.

Please visit our returns portal to generate your pre-paid label and book your collection date – see link below and attached guidance on how to use our portal.

<https://www.royalmail.com/track-my-return#/details/4023>

What Happens Next

Once we have received the four sand-filled blocks, you will be issued with four replacement blocks, which contain tiny glass beads that have the appearance of sand but with a smoother shiner finish.

We have taken this immediate action to reassure our customers that the safety of our products is of the utmost importance.